



Date: October 23, 2017
To: Kidde Fire Systems Pre-Engineered Distributors
From: Kidde Product Safety Office
Subject: Safety Bulletin: IND™ Dry Chemical Systems Fusible Plug Replacement – **FINAL NOTIFICATION**
Reference: Kidde Fire Systems Safety Bulletin 14-59K
Kidde Fire Systems Safety Bulletin 14-76K
Kidde Fire Systems Safety Bulletin 15-33K

IMPORTANT SAFETY NOTICE – ACTION REQUIRED

With reference to the above safety bulletin, as of this date, our records of your organization having performed the mandatory replacements are either incomplete or absent. We remind you that failure to perform the replacements could prevent the system from operating as intended in the event of a fire and once again request your support in completing and documenting the replacements.

In order to ensure that our mutual records reflect an accurate account of whether or not you have installed systems for these applications and of your efforts, please fill in your information in the Customer Response section that follows, sign and date in the space provided and return the entire document to Kidde_TechSupport@fs.utc.com within fourteen (14) days of the date of this bulletin.

If Kidde has not received your written response to this letter within the prescribed time, we will interpret your silence to mean that you have declined to perform the required replacements, and instead unconditionally agree to fully defend and indemnify Kidde Fire Systems and its affiliated entities from any and all claims, damages, injuries, deaths, lawsuits, fines, costs and fees, including but not limited to attorney's fees, arising out of the failure to replace product as described in previously referenced documentation and this letter.

Given their life safety and property protection function, the performance and reliability of our products in your end-use applications are of paramount importance to us. As you know, both organizations - Kidde as the original equipment manufacturer (OEM) and your company as the original product installer / dealer - have responsibilities to end users to ensure the safe operation of the products.

Please therefore share with your Sales, Design, Purchasing and Installation personnel with instructions to read the below carefully and take the required action as required

In August 2015, we issued a bulletin mandating the field upgrade of the fusible plug in the below IND cylinders with valves marked with manufacturing date code from August 1, 2012 through December 10, 2014:

- P/N 83-486570-000 IND-25 Cylinder/Valve Assembly
- P/N 83-486571-000 IND-50 Cylinder/Valve Assembly
- P/N 83-100019-001 IND-75 Cylinder/Valve Assembly

- P/N 83-486573-000 IND-21 Cylinder/Valve Assembly
- P/N 83-486574-000 IND-45 Cylinder/Valve Assembly
- P/N 83-100018-001 IND-70 Cylinder/Valve Assembly
- P/N 83-486676-000 KRS-700S Nitrogen Cylinder
- P/N 83-878767-000 Complete Valve Assembly for IND Cylinders

You will recall this mandatory upgrade is required to eliminate the potential for the cylinder valve fusible plug to deteriorate and thereby depressurize agent cylinders. If cylinders were to lose pressure, then the suppression system:

- Cannot discharge agent when called upon
- Does not notify the user of this trouble condition.

The bulletin further notified you of the following corrective actions implemented by us on new production units:

- The tin plated fusible plug, P/N WK-257754-000, is replaced with a new brass fusible plug, P/N 06-237437-000, with max operating temperature of 120°F, on new cylinder valve assemblies.
- The tin plated fusible plug, P/N WK-257754-000, is no longer available. The new brass fusible plug, P/N 06-237437-000, is available for future IND system service.

Next, the bulletin required the following field replacement actions for systems installed by your company:

- All cylinder assemblies from the affected time period must be re-conditioned with the new brass fusible plug or permanently removed from service and properly discarded.
- Replacement plugs will be provided free of cost for all cylinder assemblies manufactured during the noted time period.
- For customers who purchased more than 10 affected units, Kidde will provide a no-charge feeder pool of IND cylinders up to 10% of the total cylinder quantity purchased. Feeder cylinders allow an installed cylinder to be replaced quickly at the customer site with minimal business interruption.
- Replacement KRS-700 cylinder assemblies will be provided at no cost for all affected units.

Finally, the bulletin requested you to fill out the provided forms and return to us for our action and records:

- Advance Replacement Request Form
- Credit Request & Confirmation of Fusible Plug Replacement

Please contact Kidde_TechSupport@fs.utc.com if you would like to receive additional copies of the above referenced documents and, as requested earlier in this notification, fill in the Customer Response Section that follows within 14-days of the date of this bulletin.

Contact for Support / Feedback:

For more information or if you have questions or concerns, please immediately contact us at (866) 287-2531 or at Kidde_TechSupport@fs.utc.com

As always, we thank you for your business and continued support.

CC: Kidde Regional Sales Manager
Kidde Director of Sales
Kidde Legal Department

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