



BULLETIN

#17-27K

Date: July 6, 2017
To: Kidde Distributors – **Limited Circulation**
From: Kidde Product Safety Office
Subject: Safety Bulletin: 3Way Pilot Valve Remediation Inspection or Replacement – **FINAL NOTIFICATION**
Reference: Safety Bulletin 15-23K: Legacy Chemetron 3-Way Pilot Valve
Safety Bulletin 15-35K: Legacy Chemetron 3-Way Pilot Valve

IMPORTANT SAFETY NOTICE – ACTION REQUIRED

With reference to the above safety bulletins, as of this date, our records of your organization having performed the mandatory inspection or replacement are either incomplete or absent. We remind you that the failure to perform could prevent the system from operating as intended in the event of a fire and once again request your support in completing and documenting the action you have taken.

In order to ensure that our mutual records reflect an accurate account of your efforts, please fill in your information in the Customer Response section that follows, sign and date in the space provided and return the entire document to Kidde_TechSupport@fs.utc.com within fourteen (14) days of the date of this bulletin.

If Kidde has not received your written response to this letter within the prescribed time, we will interpret your silence to mean that you have declined to perform the required inspection or replacement, and instead unconditionally agree to fully defend and indemnify Kidde Fire Systems and its affiliated entities from any and all claims, damages, injuries, deaths, lawsuits, fines, costs and fees, including but not limited to attorney's fees, arising out of the failure to replace product as described in previously referenced documentation and this letter.

Given their life safety and property protection function, the performance and reliability of our products in your end-use applications are of paramount importance to us. As you know, both organizations - Kidde as the original equipment manufacturer (OEM) and your company as the original product installer / dealer - have responsibilities to end users to ensure the safe operation of the products.

Please therefore share with your Sales, Design, Purchasing and Installation personnel with instructions to read the below carefully and take the required action as required

In June 2015, we issued a bulletin mandating the field inspection and upgrade, if required, of the below Legacy Chemetron 3-Way Pilot Valves shipped prior to January 16, 2015:

3-Way Pilot Valves in question are listed below:

- P/N 10610640 Valve-Pilot 3-Way
- P/N 10611014 Valve 3-Way Pilot Cont.Marine

Valves supplied as a sub-component to the following assemblies:

- P/N 63-2040482-000 Actuation Kit_Sel Valve
- P/N 10100645 Marine Remote Man Control
- P/N 10100948 Marine Remote Man Control Station

You will recall this mandatory upgrade is required to replace the valves that will not reset after operation. If the valve does not reset, then the valve:

- Does not “Close” and if activated due to a fire event,
 - CO2 may flow into a location which is not in alarm (no warning of CO2 in a potentially occupied space).
 - Potential for reduced CO2 concentration in the alarm location
- Does not notify the user of this trouble condition.

Next, the bulletin required the following field actions for systems installed by your company:

- Contact us to issue a no charge PO for advance replacement units
- Visually identify units shipped prior to January 16, 2015 by date stamp on the valve
- Functionally test as per the test requirements outlined in the Bulletin 15-23K
- Upgrade failing units with new production units that incorporated corrective actions in the design, process and inspection

Finally, the bulletin requested you to fill out the provided form and return to us for our action and records:

- Safety Bulletin 15-23 Table 1 Inspection Report

We then followed up with Safety Bulletin 15-35K in September 2015 to remind you of the issues and the need to upgrade the valves supplied to / through you to keep them in line with current safety standards.

Please contact Kidde_TechSupport@fs.utc.com if you would like to receive additional copies of the above referenced documents and, as requested earlier in this notification, fill in the Customer Response Section that follows within 14-days of the date of this bulletin.

Contact for Support / Feedback:

For more information or if you have questions or concerns, please immediately contact us at (866) 287-2531 or at Kidde_TechSupport@fs.utc.com

As always, we thank you for your business and continued support.

CC: Kidde Regional Sales Manager
Kidde Director of Sales
Kidde Legal Department

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Customer Response Section
YOUR RESPONSE REQUIRED WITHIN 14-DAYS OF ABOVE BULLETIN DATE.

If Kidde has not received your written response to this letter within the prescribed time, we will interpret your silence to mean that you have declined to perform the required replacement, and instead unconditionally agree to fully defend and indemnify Kidde Fire Systems and its affiliated entities from any and all claims, damages, injuries, deaths, lawsuits, fines, costs and fees, including but not limited to attorney’s fees, arising out of the failure to replace product as described in previously referenced documentation and this letter.

Please fill in your information

Date:	
Company Name:	
Invoicing Address:	
Designated Officer Name:	
Job Title: (if applicable)	
Phone:	Email:

Please answer the following questions:

1. Our current inspection and replacement status is as follows (check most applicable answer):

<input type="checkbox"/>	All units have been inspected or replaced, if required
<input type="checkbox"/>	All units are no longer in service
<input type="checkbox"/>	All units still require inspection or replacement, if required
<input type="checkbox"/>	Some units still require inspection or replacement, if required, balance are no longer in service
<input type="checkbox"/>	Some units still require inspection or replacement, if required

2. If units still require inspection or replacement, our plan to complete the remediation is (check most applicable answer):

<input type="checkbox"/>	No plan or unable to inspect or replace, if required
<input type="checkbox"/>	Balance to be inspected and replaced, if required, in the next 6 months
<input type="checkbox"/>	Balance to be inspected and replaced, if required, in the next 12 months
<input type="checkbox"/>	Not applicable
<input type="checkbox"/>	Other, please detail:

3. We have either no plans to or are unable to inspect or replace, if required, due to the following reasons (check all that apply):

<input type="checkbox"/>	We do not have service contract(s) with the end-users
<input type="checkbox"/>	No access to site(s)
<input type="checkbox"/>	End user(s) has/have declined access
<input type="checkbox"/>	Other, please detail:

Please print the Designated Officer name and signature below:

Print Name Signature

Please email the completed document to kidde_techsupport@fs.utc.com.

If you have any questions, please contact Technical Services at (866) 287-2531.